O/o C G M., BSNL.,Telangana Circle,
SR Section, Room.No.511,
Door Sanchar Bhavan,
Nampally Station Road, Abids,
HYDERABAD - 500 001.

Dated 15.10.2025

To,
All BA Heads in Telangana Telecom Circle
All Vertical Heads in Circle Office, Hyderabad

Sub: Minutes of the 8th Circle Council meeting (CCM) – Reg.

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The 8th Circle Council Meeting (CCM) of Telangana Telecom Circle, Hyderabad was held on 03.09.2025 under the Chairmanship of CGMT, Telangana Telecom Circle in the Conference Hall, 1st Floor, Door Sanchar Bhavan, Hyderabad.

The following Staff/ Management side members attended the meeting.

MANAGEMENT SIDE:

S.No.	Name of the Officer	Designation	Position
1	Shri G. Ratna Kumar	CGMT, Telangana Circle	Chairman
2	Shri M. Chandrasekhar	PGM, Hyderabad BA	Member
3	Shri K. Naveen Kumar	PGM (CM)	Member
4	Shri U. Sreenivas	PGM (CFA)	Member
5	Shri Mahendra B Raut	Sr.GM (HR/Admn)	Member
6	Shri K. Kalyan	Sr. GM (EB-G) & Tx	Member
7	Shri M. Bhadru	GM (S&M –CM) & EB-P	Member
8	Shri S Raviprasad	DGM (Admn)	Member
10	Shri G. Bhaskar	SDE (SR & Trg)	Member
11	Shri K Suryawanshi,	Sr. CE(Civil)	Special Invitee
12	Shri G Murali krishna	Sr. CE(Electrical)	Special Invitee
13	Shri G Rajaram Mohan	PGM (BN)	Special Invitee
14	Shri M Chandramouli	PGM (HQ), HYD BA	Special Invitee
15	Smt M Padmalatha	DGM (F&A)	Attended in absence of Sr. GM (Finance)

STAFF SIDE:

S.No.	Name (S/Shri./Smt.)	Designation	Station	Position
1	A. Rajamouli	STS(O)(Retd.)	Karimnagar	Leader
2	J. Sampath Rao	CSS (Retd.)	Warangal	Secretary
3	G. Sambasiva Rao	OS (Retd.)	Khammam	Member BSNLEU
4	M. Sushil Kumar	OS	Hyderabad	Member BSNLEU
5	B. Sayanna	OS	Nizamabad	Member BSNLEU
6	B. Srinivas	JE	Warangal	Member BSNLEU
7	S Sathaiah	TT	Karimnagar	Member BSNLEU
8	V. Praveen Kumar	JE	Badrachalam	Member BSNLEU
9	K Ravikumar	JE	Vikarabad, Hyd	Member BSNLEU
10	G. K. Hanmantha Rao	AOS	CO, Hyderabad	Member NFTE BSNL
11	B. Sunitha	SOA	Hyderabad	Member NFTE BSNL
12	P. Anjaneyulu	TT (Retd.)	Mahaboobnagar	Member NFTE BSNL
13	G Kesava Rao	JE	Nizamabad	Member NFTE BSNL
14	V Dhanunjaya Rao	JE	Patancheru	Member NFTE BSNL

Decision taken in the meeting should be implemented without further instructions/ orders from this office. Action taken report on the points discussed during the CCM may be intimated to this office.

All the concerned are requested to send compliance report within one week please.

Encl: **as above**

15/10/25

(S RAVIPRASAD)
DGM (HR & ADMN)

Copy to:

1) Shri A. Rajamouli, Retd. STS(O) & Leader, Staff side Circle Council
2) Shri J. Sampath Rao, Retd. CSS & Secretary, Staff side Circle Council
3) All Members of Circle Council (Management & Staff side) – for information pl.
4) Circulated through Telangana Telecom Intranet

MINUTES OF THE 8TH CIRCLE COUNCIL MEETING (CCM) HELD ON 03.09.2025 IN CONFERENCE HALL, O/O CGMT, DOOR SANCHAR BHAVAN, HYDERABAD

Sr. GM (HR & Admn) welcomed Chairman, 8th CCM & CGMT, Secretary, Leader and all officers on the Management side and Staff side members to the 8th CCM meeting. In opening remarks Sr. GM (HR & Admn) expressed that Management is always in touch with the recognized union members and resolved their issues/ grievances whenever they were brought to the notice to this office. This CCM platform will resolve the issues and arrive at amicable settlement of issues. Sr.GM (HR & Admn) requested all the members for cordial discussion in the meeting.

Chairman 8th CCM & CGMT, Telangana Circle in his opening remarks welcomed all members of staff side and management side and informed that this is the second meeting after his joining as CGM. Chairman has informed to all the members that CO-ND have increased revenue & sales targets to Telangana Circle and CGMT was briefed about the targets, achievements and revenue collections of the Telangana Circle.

Chairman also informed that the management is always ready to discuss staff issues and shortly a meeting will be conducted along with recognized unions/ associations for the development of BSNL Telangana Circle. Chairman expressed that some issues will be settled in time line. CGMT expressed that there should be continuous interaction with Unions/ Associations for sharing information.

Leader, Staff side Sri A.Rajamouli thanked Chairman and Members for taking initiative for conducting the CCM meeting. Leader staff side informed that meetings are not being conducted by BAs and requested CGMT to instruct the BA Heads conducting Local Council meetings. He thanked PGM, HYD BA for working out of re-organisation of HYD BA and also thanked PGM, HYD BA for meeting with unions which have been conducted after two months of re-organisation. The transfer orders issued by HYD BA have not been implemented. He pointed out for CSC Aadhar enrolment centres are lagging and further requested that no duties should be allotted on Sunday for the women employees who are performing watch & ward duties.

Secretary, Staff side Sri J. Sampath Rao, thanked Chairman and Members for conducting the 8th CCM. In CCM/LJCM meeting point to point discussions are to be held and requested to implement positively on the points discussed in the CCM/LJCM meetings. Secretary staff side expressed dis-satisfaction on the LJCM conducted by PGM HYD in the absence of Dist. Secretary, BSNLEU i.e Secretary of LJCM and requested this should not be repeated in future.

Secretary staff side informed that pension cases are to be given priority and action must be taken on the representation submitted for pension after the retirement of the employee. One case of WGL BA, where the pension is stopped from 2002 and no action taken on the representation submitted by the pensioner (Restoration of family pension case of Smt. Swaroopa W/o P. Sambaiah, Ex. RM, WGL) till date and requested to settle the issue immediately. With this remarks, Secretary Staff side requested to proceed as per agenda.

With the permission of Chairman& CGMT 8th CCM items were discussed as under.

15/10/25

MINUTES OF 8th CIRCLE COUNCIL MEETING 03.09.2025

Pending items of 6th Circle Council Meeting (06.06.2023)

Point 8) Necessary actions be taken to protect the BSNL Assets:

It has been come to our notice that some our BSNL assets has been encroached by invaders in Telangana Circle.

b) One private person occupied our BSNL building at Mahabubabad in Warangal district and converted into residential house. Now, he is residing in there building.

Hence, we demanded Circle Management that these encroachments should be stopped immediately, and action should be taken against the encroachers. It is also requested that necessary instructions may please be given to protect our assets in Telangana Circle.

Action by: PGM HYD BA, GM WGL BA & CE (CIVIL) CO-HYD

Brief given in the meeting:

The GM, Warangal BA vide Lr. No. PGMTD-WGL BA-21/23/2/2023-PLANNING Dated 20.03.2023, submitted a complaint to the District Collector, Mahabubabad along with a copy to Superintendent of Police, Mahabubabad requesting them to arrange for vacation of the BSNL premises occupied illegally. The matter is under active persuasion for vacation of the premises by Warangal BA with District and Police authorities.

Latest Position: 8(b) PGM, WGL BA was addressed a letter dated on 01.08.2025 to the District Collector, Mahabubabad, with all relevant documents and FIR details for seeking immediate intervention and directions to the local revenue authorities for eviction of the unauthorized occupants. (Copy of Civil wing is enclosed)

This office also instructed PGM, WGL BA to make constant follow up action with Collector's Office and pursue the matter immediately so as to evict the unauthorized occupants.

Decision taken in the meeting:

Staff side requested the Chairman, should take up the matter with Chief Secretary, Telangana State Government to resolve the issue in evicting the occupant. BA Warangal should also meet the Collector and MRO in resolving issue.

As per request of Staff side, Chairman agreed and informed that shortly an appointment will be taken with Chief Secretary, Telangana State. The above matter will be discussed in a meeting and will request to resolve the issue.

(ITEM PENDING)

15/10/25.

Point 9) Verification of service books by individual for correcting if any mistakes occurred unknowingly. Now a days DOT cell is raising small omissions in service books of employees at the time of settlement of retirement benefits. Those were "spelling mistakes, surname, date of births and nominations". It is causing lot of inconvenient to our staff in particular ATT cadre. So, we request you kindly give an opportunity to individual employee to see his service book at least once in a year. Now, the non-executive strength in the circle is near to 1350. Kindly fix the time frame to complete the verification at an early date.

Action by: ALL BA HEADS & GM (F) CO-HYD

Brief given in the meeting:

The verification of Service Books of the individual employees are being made once in a year during the month of April from 15th to 30th for 15 days. One more time slot as a special case 15th to 30th July, 2023 will be given.

Decision taken in the meeting:

It is decided that Finance wing will issue a circular mentioning period to all IFAs for verification of Service Books of all employees and verification directing to open window for 15 days period in January/ February, 2025.

Latest Position: This office has directed to All BA Heads & All IFA's in Telangana Telecom Circle for opening of special window for verification of Service Books of all individual employees for 15 days i.e., from 1st Oct to 15th Oct, 2025.

Decision taken in the meeting:

Chairman instructed to DGM (F) to prepare a check list (what has to be checked in the Service Book) and address a letter to all IFAs to take necessary actions to complete verification of service books. This letter should be given wide circulation to all the employees with a copy to Unions. The time frame to complete the verification of service books latest by 30.11.2025

(ITEM CLOSED)

<u>Pending items of 5th Circle Council Meeting</u>

(5th CCM not held, the items were discussed in 6th CCM on 06.06.2023 and action taken accordingly)

Point 10) Sending the details in respect of TSMs to Corporate Office vide letter No.22-23/212-TE, dt.21-11-2017 and who regularized on or after 1-10-2000 and absorbed in BSNL w.e.f.1.1-10-2000 and covered under Rule 37-A of CCS(Pension) Rules for granting 1st NEPP at par with DOT absorbed employees. Our circle office have written a letter to all SSAs for details of TSM vide No.TSCO-11/14/1-2020-HR and Admn/121,Dt 18-02-2022. We have given copy of TSMs list pertaining to Mahaboobnagar SSA. Like this TSMs were available in all SSAs. But the required information has not come from other SSAs till date. They were given 1st NEPP in 2008 instead of 2004. We request you kindly take appropriate steps in the matter to render justice to eligible TSMs in the Circle by sending details of TSMs to Corporate for necessary action.

Action by: ALL BA HEADS

15/10/25

Brief given in the meeting: This office vide Lr. No. TT/STC/5-6/2016-19/110 Dated at Hyd the 09.08.2018 sent the SSA wise information pertaining to Telangana Telecom Circle detailed below:

S.No.	Name of the SSA	No. of TSM
1	ADILABAD	68
2	CO HYD RTTC	13
3	HYDERABAD	118
4	KARIMNAGAR	8
5	KHAMMAM	20
6	MAHABOOBNAGAR	57
7	NALGONDA	30
8	NIZAMABAD	43
9	SANGAREDDY	7
10	WARANGAL	30
	TOTAL	394

Reminders issued to all BA Heads on 10.08.2018, 27.10.2018, 09.11.2018, 11.01.2019, 20.03.2019, 25.01.2022, 18.02.2022 & 16.07.2022 and the requisite information is still awaited from all BAs. As and when the information received, details will be forwarded to BSNL CO ND.

Decision taken in the meeting:

Chairman informed that a special drive has to be conducted for settlement of TSM information. HR wing will send a letter to all BAs and pursue matter for the sending information in respect of TSMs service particulars and same has to be completed within one month.

Latest Position: BSNL CO ND Lr. No. BSNLCO-A/13(16)/4/2020-ESTAB Dated 30.06.2025 has issued instruction regarding inordinate delay in forwarding the cases related to the issuance of Presidential orders (POs) for Permanent absorption in BSNL in respect of TSMs as on 30.09.2000, who have been regularized as Regular Mazdoor w.e.f. 01/10/2000. The target fixed by BSNL CO-ND is 30.09.2025. All BA's are instructed to submit TSM details before 20.09.2025.

Decision taken in the meeting:

DGM (F) informed that the service books are available with CCA and they are not allowing us for searching of SBs.

Chairman instructed DGM (F) to arrange a meeting with CCA to take their cooperation in solving the various issues like pensionary/TSM/ Service Book verification. A time table will be prepared for deputing a person from BA/OA for tracing the Service Books at CCA office.

(ITEM PENDING)

15/10/25

II. New Items for 8th Circle Council Meeting:

Item No.1) It has come to the notice of Staff side members that, there is acute shortage of JE's staff in most of the BA's and OA's area, hence it is demanded to post the JE's who are joining Telangana Circle under Rule 8 of Transfers Policy.

Action by: Sr. GM (HR&ADMN) CO – HD

Brief: Due to continuous LICE exams for JE to JTO, most of the JEs were promoted to JTO cadre. As and when new incoming JE's under Rule-8 join in Telangana Circle will be posted in field units.

Total working strength of JEs in Telangana Telecom Circle is 185 out of sanctioned JEs 302. Total 117 are shortage in JE cadre in Telangana Circle.

JE's working strength v/s sanctioned strength is detailed below:

S.No.	Name of the BA/OA	Sanctioned JE	Working JE	Excess/ Deficit w.r.t CO ND Sanction
1	CIRCLE OFFICE	9	9	0
2	HYDERABAD BA	145	77	-68
3	NALGONDA OA	19	16	-3
4	KHAMMAM OA	18	12	-6
5	NIZAMABAD OA	17	14	-3
6	ADILABAD OA	19	10	-9
7	MEDAK OA	20	9	-11
8	MAHABOOBNAGAR OA	20	15	-5
9	WARANGAL OA	18	15	-3
10	KARIMNAGAR OA	17	8	-9
	TOTAL	302	185	-117

Decision taken in the meeting:
It is decided that Rule-8 JEs shall be posted in Field units as per as possible.

(ITEM CLOSED)

Item No.2) the JE's working at RTTC and in Circle office are may be posted to the field units to generate revenue as per the corporate office guidelines and in place of JE's qualified TTs/ATTs may be utilized.

Action by: Sr. GM (HR&ADMN) CO – HD

Brief: Point is noted for further action. As per requirement of field units, action may be taken positively. 3 JEs are working in Circle Office building and 1 JE is working in RTTC, Hyderabad who are dealing Technical works. At present their services are required in Circle Office & RTTC, Hyderabad. **(ITEM CLOSED)**

15/10/25

Item No.3) It has brought to the notice of Staff side members that there is abnormal delay in settling outdoor and indoor medical bills in most of the BA/OAs like Nalgonda, Khammam and Warangal etc.

Action by: ALL BA HEADS/ Sr. GM (FIN) CO – HD

Brief: BA's have processed working/retired employees Outdoor/Indoor medical bills and cleared up to July 2025. Indoor medical bills pertaining to non-empanelled hospitals of Nalgonda & Khammam (17 cases) and Warangal (19 cases) are pending due to visit reports. These cases shall be settled shortly.

AGM (Admn) (STS designated officer) is authorized to make hospital visit and submit visit report to speed up bill settlement cases of non-empanelled hospitals.

Decision taken in the meeting:
Chairman instructed Finance wing to instruct all IFAs of BAs to process and forward the pending medical bills within one month. AGM (A) CO HD shall submit visit report for Circle Office non-empanelled hospitals.

(ITEM CLOSED)

Item No.4) It has brought to the notice of Staff side members that the Welfare board meeting are not conducted in Warangal BA since very long time ever after repeated request were submitted to management by BSNLEU District Secretary, hence it is demanded to instruct to the Warangal BA management to Conduct the meeting immediately and also instruct to other BAS/OAs management to conduct Welfare Board meetings where ever such meetings are delayed in Telangana Circle.

Action by: ALL BA HEADS

Brief: WGL BA has informed that welfare board meeting was conducted on 23-10.2024 and decided to conduct next meeting during the month of September, 2025. This office has instructed all BA's to conduct Welfare Board meetings regularly.

Decision taken in the meeting:
Chairman informed all the BA Heads to conduct Welfare Board meetings regularly.

(ITEM CLOSED)

Item No.5) It is come to the notice of the Staff side members that the staff working at Mahaboobnagar OA is facing troubles at the time of Indoor treatment for getting permission letter from BA at Sangareddy by travelling approximately 300 KMs up and down from OA. Hence it is requested to make arrangements to issue permission letters for indoor medical treatments at OA level itself.

Action by: PGM, MEK BA

15/10/25

Brief: As per the restructuring of BAs, the permission letters are issued from BA HQ. In this connection, BA Co-ordinator (SDE) was nominated at each OA level to deal such cases. The staff shall be issued permission letter through digital mode (e-mail/ whatsapp etc.) by OA Co-ordinator and there is no need to visit BA HQ.

It is informed that Nodal officers have been nominated at OA/BA level the Nodal officers will pursue in issuance of indoor medical permission letter.

Decision taken in the meeting:
Chairman instructed Admin wing to nominate senior most officer at OA level to issue/deal with the indoor medical permission letters. SDE (Nodal Officer) at OA office will process file & issue authorization with the approval of BA Head through e-office. **(ITEM CLOSED)**

Item No.6) It has brought to the notice of Staff side members that the Mahaboobnagar management is not maintaining uniform procedure while relieving the officials to whom the transfer and posting are issued in the same order vide Lr. no. GM Medak BA/MBN/E2-94/Reg. Trfs/C & D/2025-26/61 dated 31-05-2025, hence it is demanded to instruct the Management to maintain uniformity in effecting the orders. (One official was relieved who belongs to NFTE union) **Action by: PGM, MEK BA**

Brief: As informed by MEK BA, all cases were handled based on individual circumstances. One official was relieved immediately as adequate staff was available. The other staff delayed due to the critical nature of current post and health issues of the substitute. Management ensures fair treatment to all, and instructions have been issued to controlling officers to relieve both officials before 30th September, 2025.

Decision taken in the meeting:
Chairman instructed Admin wing to take necessary action to relieve all the transferred officials immediately. Official shall be relieved by 30.09.2025. **(ITEM CLOSED)**

Item No.7) Request from the Sports recruited staff is brought to the notice of the Staff members regarding to allow utilizing the sports permission for keeping their physical and mental ability intact to participate in the State and National level competitions. Hence it is requested the Circle authority to record the same to the corporate office to allowing them to avail the permission for the practice in their respective sports field.

Action by: Sr. GM (HR&ADMN) CO – HD

Brief: BSNL CO-ND vide Lr. No. 36-8/2018-BSNL (Sports) Dated 29.04.2025 has suspended sports activities in view of financial health of organization. During the aforesaid suspension period the facility of two hours daily off for practice to sportspersons recruited under sports quota and two/ four hours daily off for practice to players selected in BSNL National Team for which orders have been issued by BSNL Corporate Office, shall also be discontinued. *These orders will be reviewed once the financial condition of BSNL improves.*

15/10/25

Decision taken in the meeting:
Since, It is a policy decision of BSNL Board, Chairman informed that matter will be looked into. **(ITEM CLOSED)**

Item No.8) It is come to the Staff side members notice about the Principal General Manager of HYD BA discriminative attitude towards non-executives and taking Bias and unilateral decisions while implementing policy matters of the non-executive's staff by violating DOT and BSNL corporate office guidelines such as:
a) The non-executives are kept away from the departmental functions arrange to felicitating the staff on achieving targets for the year ending, only executives are appreciated and awarded.
b) Some Committees are constituted for conducting sports (Cricket) ignoring the recognized unions and nominating them in the same committees without informing to the concerned union are member.
c) Recently a letter is issued for conducting sports vide Lr. No. PGM HYD BA/ Genl.Corr/2025 dated 23-07-2025 duly signed by PGM HYD
d) Conducting Local Council Meetings without Local Council Secretary and without New Council Agenda items submitted by the secretary.
e) Giving Pick and Choose transfer to target particularly first recognized union i.e. BSNLEU members stating that no work for staff in the admin, Legal and General section of HYD BA
f) Abolishing justified clerical post in Admin section by violating corporate office Guidelines issued on restructuring of manpower after VRS-2019
g) Preparing Guidelines to utilize non-executive staff for newly formed OA3 without discussing with the first recognized union. (only bifurcation of area was discussed with Associations and Unions)
h) The Recognition rights of BSNLEU are totally denied by HYD BA management.

Action by: PGM, HYD BA

Brief:
a) Vide HYD BA Lr no. BSNL/HTD/Wel/BSNLEU/2024-25/37 Dated 02.06.2025, instructions were given to the Area PGMs of HYD BA to conduct Annual Review Meeting with all the Non-Executives under their jurisdiction and instructed to identify the best performers in Non-Executive cadre, which is in progress.

b) Dist. Secretary of BSNLEU has been nominated as one of the committee member for above said sports event and requested DS, BSNLEU to encourage all Non-Executives to participate in the sports event. Many of the Non-Executive Employees have actively participated in tournament.

c) Local sports event was conducted on the eve of Independence Day to encourage the team spirit among the employees.

15/10/25.

d) LCM meetings are to be conducted in regular intervals. LCM meeting was planned during Q1 and sufficient time (from 13.03.2025 to 28.06.2025) was given to Secretary LCM to submit the agenda points for meeting. HYD BA management was compelled to conduct the LCM Meeting within Q1 as per the schedule i.e. 28.06.2025. The proposed next LCM will be conducted shortly i.e. by the end of Q2.

e to h) PGM HYD BA has conducted meeting with all the Non-Executive representatives of recognised unions BSNLEU, NFTE and representative of SEWA, LCM & Welfare Board members on 11.08.2025 and discussed on staff issues including all the transfer and other policy issues. Accordingly, policy has been finalised for transfer of Non-Executives (Minutes of the meeting enclosed) **(ITEM CLOSED)**

Item No.9) Provision of Ladies rest room at Karim Nagar OA:

In DGM office at Karimnagar more than 15 women employees are doing duties. But, they were not provided any rest room for taking lunch and relax for few minutes at times. Our union have brought the issue to the notice of DGM. We request our management do needful in the matter to avoid in convenient to women employees in every day duties.

Action by: PGM, WGL BA/ Sr. CE (CIVIL) CO – HD

Brief: Ladies rest room is identified at first floor of KAA TE Bldg (DGM Office). Arrangement of tables/chairs and wall painting etc are in progress. Ladies rest room will be ready by 20.09.2025.

Decision taken in the meeting:

Chairman has instructed that in all the buildings cleanliness should be maintained properly i.e. cleaning the toilets/bathrooms etc.

As pointed out by staff side members, Chairman instructed Sr. CE (Civil) to prepare estimation for the renovation of bathroom and toilets at 10th Floor of Circle Office. And complete the renovation work at 9th Floor, Door Sanchar Bhavan, Hyderabad including the union offices.

(ITEM CLOSED)

Item No.10) Request to provide workable (useful) computers in all sections in CGM office and DGM offices: The computers condition is very poor in our offices. Key boards were in un-pleasant condition. Temporarily repairing of key boards will not serve the purpose. Replacement of "Old one with old" is causing lot of difficulty to our staff in day to day work. 95% work is taking place on computers only. So, we request you kindly take serious note on the matter and do needful in the matter to avoid hardships to our staff in duties.

Action by: PGM (CFA) CO – HD

15/10/25

Brief: IT section, Circle Office, Hyderabad has finalized the specifications for procurement of desktop computers and submitted purchase requisition to MM section of Circle Office, Hyderabad for procurement through the GeM Portal. The bid is expected to be floated shortly.

Meanwhile, the IT section is attending to complaints regarding faulty keyboards and other peripherals by repairing/ replacing the faulty components with functional or new units, depending on availability.

Decision taken in the meeting:

Chairman informed that procurement of computer will be completed by 31.12.2025. Computers shall be allotted on need basis. **(ITEM CLOSED)**

Item No.11) Request to settle medical bills (working/retired employees): We came to known that medical bills were pending due to non-availability of visit reports and required information from SSA's and officials. Orders were very clear in respect of visiting report, but bills were pending in the office. We request you kindly give priority and settle the medical bills at an early date. **Action by: Sr. GM (FIN) CO – HD**

Brief:

Indoor medical bills pertaining to empanelled hospitals are cleared upto July, 2025. The BA wise pending medical bills pertaining to non-empanelled hospitals due to visit report are Circle Office – 18, NGD – 17, NZB - 9 and WGL – 19.

This office has nominated AGM (Admn)/ AGM (S&M) CM, Circle Office, Hyderabad to make hospital visits and submit visit reports pertaining to Circle Office, Hyderabad.

Decision taken in the meeting:

It is decided that AGM (S&M) CM, Circle Office, Hyderabad is nominated for issuing Visit Certificate.

Chairman instructed to obtain all pending visit certificates for indoor medical bills from non-empanelled hospitals and settle the cases immediately. **(ITEM CLOSED)**

Item No.12) Discrepancies in EPF/GPF claims: EPF is under State Govt. jurisdiction, whereas GPF is ours. Our employees were running pillar to post for settlement of EPF cases. Unknowingly, some mistakes happened at the time of recruitment and CGA appointments. Kindly form a committee to deal the cases for early resolution. Some officials were changed from EPF to GPF as per corporate office orders. Whereas some were changed from GPF to EPF as per court orders. But their due amounts were not settled. A peculiar thing is seeing in GPF advances, when an employee is applying for GPF as per his pay slip, but the same was denied at the time of sanction by our office. Because, some mechanism was missing in it. So, our employees were in Dilemma, which is correct. So, we request your kindly order for through enquiry in the matter and do justice to our staff, where they will not be victimized after retirement from service or death. **Action by: ALL BA HEADS/ Sr. GM (FIN) CO – HD**

15/10/25

Brief: The discrepancies in balances of GPF as per employee pay-slip and as per CCA in some cases is due to non-updation of GPF balance in ERP system due to errors while running the T-codes, such cases are being referred to L3 HCM Payroll Team by raising Dockets for rectifying the errors. The status of GPF to EPF conversion cases are furnished below:

Medak BA, 2 cases arrears are to be calculated and will be recovered from officials and remitted to EPFO.

Nizamabad BA, 6 cases GPF amount to be refunded by DOT CELL, which is pending for payment. DOT CELL, Hyderabad informed that the GPF amount will be refund shortly.

Warangal BA, 2 cases recently EPF Challans were generated and paid in EPFO Portal for the period Nov-2001 to May-2020. Now there is no pending period for EPF arrear payments. The GPF amount is to be refunded to the concerned employees from DOT CELL.

Decision taken in the meeting:
Co-ordination meeting with CCA will be held shortly. DGM (F) CO HD shall coordinate with the Nodal Officers for completion of the cases. **(ITEM CLOSED)**

Item No.13) Poor connectivity: Management is making all out efforts to improve the revenue of BSNL at this juncture. All executives and non- executives were doing duty with commitment to BSNL but result is not satisfactory. We feel our field level officers at some places not at all taking the view of staff in improvement of services. Officers were always busy with meetings, but not serious on productivity. And targeting non-executives in work spot. It is not fair and healthy for growth of BSNL. We were in competitive arena. Kindly advice our officers to have interaction with staff at least once in a month as per convenience. When the connectivity is not upto the mark, how can we expect more revenue to BSNL? Very intelligent executives and non-executives are there, kindly take them into confidence for improvement of connectivity. **Action by: ALL BA HEADS**

Brief: Shortly a meeting will be held with all Vertical Heads under the Chairmanship of CGMT to discuss about on-going development works, targets and achievements. The recognised representative unions and associations shall be invited for the meeting. It will be held once in every quarter.

Decision taken in the meeting:
A development meeting under the Chairmanship of CGMT will be held shortly in Circle Office, Hyderabad. All Vertical Heads and representation of Recognised Unions/ Associations will participate in the meeting. **(ITEM CLOSED)**

Item No.14) Settlement of issues in Telangana circle: After introduction of BA level concept, our employees in particular non-executives are facing lot of problems in day to day life. Now, our staff is less, but things are not moving as usual. I have personally brought to your kind notice, but the issues were not taking shape for settlement.

The issues are:
(a) Conducting of councils as per Corporate Office guidelines.
(b) Conducting of DPCs for NEPP as per time frame fixed by Corporate Office.
(c) Settlement of pension cases (Retirement & death) the cases were pending in the officers for months together without any reason and in some SSA's retirement forms were not reaching to officials as per orders. Poor employees were travelling miles together to get the forms.
(d) The officers who got additional charge of other OA/BA not bothered to visit other BA/OA atleast once in a month.
(e) forwarding of representations/forms to BA HQRs from OA, no proper mechanism not at decided. So, all materials were pending in OA level for days together. Kindly do needful in the matter. It is causing lot of problems to our staff in particularly non-executives. We request you kindly take appropriate action in the said issues to avoid un-rest in employees, which is damaging the motivation to work in BSNL.

Action by: ALL BA HEADS/ Sr. GM (HR&ADMN) CO – HD/ Sr. GM (FIN) CO – HD

Brief: This office has directed all BA Heads to carry out following activities and conduct the meetings from time to time as per the guidelines issued by BSNL CO New Delhi.

a) Conduct of Local Council Meetings regularly and submit the quarterly report from all BA’s.

b) Examine all NEPP cases by conducting DPC and complete as per guidelines issued by CO.

c) All BA’s processing of pension cases immediately after receipt of documents. Pending pension cases will be settled on priority.

d) All Field Officers who are given additional charge, should perform the duties of additional charge along with regular duty and also visit field offices regularly.

e) The representations if any received from staff shall be forwarded from the OA to BA and then BA to Circle Office, Hyderabad within the reasonable time.

Decision taken in the meeting:

Chairman instructed all the BA Heads to conduct the Local council meetings, NEPP cases, Pension cases etc. as per the guidelines and time frame. Instructions have already been issued to BA’s in this regard.

(ITEM CLOSED)

15/10/25.

Additional Points Discussed in the meeting:

1) Staff side brought issue of BSNL mobile towers with old Motorola equipment maintenance contract and payments made towards these towers, which have already been closed or locked and are not functioning and causing financial loss to BSNL. Staff side requested to take necessary action and take corrective measures at the earliest.

Chairman asked DGM (NWP-CM) to explain status position on the issue. DGM (NWP-CM) explained that expenditure incurred on locked / non-operational Motorola BTS sites during the last six months is NIL. Since no Annual Maintenance Contract (AMC) is available for Motorola equipment with effect from 01.01.2024. The expenditure, wherever booked, pertains only to Operational Motorola BTS sites under the BTS Outsourcing Tender, or working co-located other technology sites (3G/4G) or working transmission equipment.

2) As pointed out by Staff side, Chairman instructed all concerned Vertical Heads/ BA Heads/ Controlling Officers should monitor attendance of the staff and necessary action must be taken.

3) DGM (F) informed Staff side members that all retired employees must submit the copy of life certificate for revalidation of BSNL MRS Card for settlement of outdoor medical bills.

With the permission of Chairman, meeting has been concluded by proposing Vote of thanks by DGM (HR & Admn)

15/10/25